

Frequently Asked Questions Carrier Edition

What is Priority Booking?

Priority Booking is now available to you to experience exclusively for a limited time online as a part of DAT One. DAT One gives you control over every aspect of moving freight, from searching loads and finding trucks to getting paid. Carriers will be able to experience the 'Private Loads' section of Priority Booking during this time period.

What are Private Loads?

You will get access to loads first from Brokers that have added you to their private network - exclusive loads that are not yet available. You can save time by working with Brokers that you have already onboarded and trust.

How do I become a part of my preferred broker's network?

Reach out to your Broker to start using Private Network

What is Book Now and Negotiation?

Instantly book a load at the posted rate or bid on a load with your preferred rate - no need to pick up the phone to negotiate.

What is Tracking?

- Delivers real-time frequent shipment location updates to your Broker when transporting loads with the DAT One mobile app.
- View critical waypoint information such as addresses, waypoint notes from your Broker, pick up and drop off times and appointment dates
- Use truck specific turn by turn routing when transporting using the DAT One mobile app
- Quickly locate docks by viewing facility maps within our DAT One Mobile app
- View nearby facility amenities such as gas stations, restaurants, hotels and parking etc.

- Experience fewer check calls from your Broker by allowing them to maintain real-time visibility on their shipments
- Automated geofence alerts are delivered to your Broker to inform them when you are nearby, have arrived and departed pick up and delivery destinations

Compliance

- By utilizing the Book Now or Negotiation tools, you agree to the terms of the postings and authorize DAT to provide your information to each third party broker that posted the load
- You acknowledge that DAT is not a party to any transactions booked through the Book Now or Negotiation tools. The Book Now and Negotiation tools only facilitate the sharing of information. Any complaints must be handled by the contracting parties.

Who can answer a question that isn't answered here?

Talk to us to learn more or for help with features - 800-547-5417



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